



Merchant Dispute Questionnaire

Member Name: _____

Amount Disputed: _____

Why are you disputing the transaction(s)?

Date you entered agreement with merchant: _____

Explanation: _____

What action did you take to resolve with the merchant?

Date Contacted: _____

Person you talked to: _____

Explanation: _____

What action did the merchant take to resolve?

*Attach all receipts, instructions/pamphlets, e-mail, etc. received from the merchant.

Have you previously had fraud on your account? Yes No *If yes, describe the situation(s):*

Member Signature: _____ **Date:** _____